

<<Date>>

<<Client title, initials and surname>>

<<Address>>

<<Address>>

<<Postal>>

Dear <<Title & Surname>>,

Transfer of Insurance Policy from Hollard Specialist Life Limited to Centriq Life Insurance Company Limited.

Thank you for placing your insurance with us.

Please accept this letter as formal notification of a change to the insurer of your policy.

The insurer for your <Product Name> policy, with policy number <Policy Number>, currently insured by Hollard Specialist Life Limited (registration number 1994/001332/06), will transfer to Centriq Life Insurance Company Limited ("Centriq") (registration number 1943/016409/06), subject to approval by the Prudential Authority. M-Sure Financial Services (Pty) Ltd, an authorised Financial Services Provider, FSP 21799, will remain the Administrator of your policy.

This change of insurer will not affect your policy terms and conditions, product benefits, or premiums. All aspects of your policy will therefore remain unchanged.

The transfer will take place automatically once approval is granted by the Prudential Authority, and policyholder consent is not required. However, should you wish to make any representations regarding the proposed transfer, you may do so in the manner and within the timeframes outlined in the attached document.

Please note that a copy of the Frequently Asked Questions document accompanies this notification.

If you have any queries, or require any further information, kindly contact M-Sure Financial Services on:

Tel number: 0860 927 726

Fax number: 0860 329 729

E-mail: transfer@m-sure.co.za

Website: www.m-sure.co.za

Yours sincerely,



M-Sure (Pty) Ltd

At M-Sure we fully support the Global initiative to save the planet, and thus we would like to encourage you, where possible, to receive correspondence via e-mail. If you would like to receive future communication via e-mail, please contact us to activate this option.