



<<Date>>

<<Client title, initials and surname>>

<<Address>>

<<Address>>

<<Postal>>

Dear <<Title & Surname>>,

Transfer of Insurance Policy from Hollard Specialist Life Limited to Centriq Life Insurance Company Limited.

Thank you for placing your insurance with us.

Please accept this letter as formal confirmation that the insurer of your policy has changed.

Kindly note that the insurer for your <Product Name> policy has changed to Centriq Life Insurance Company ("Centriq") (registration number 1943/016409/06) Limited, with effect from <Effective date>.

Your policy number has been updated to <Policy Number>.

M-Sure Financial Services (Pty) Ltd, an authorised Financial Services Provider (FSP 21799), will remain the administrator of your policy.

This change of insurer will not affect your policy terms and conditions, product benefits, or premiums. All aspects of your policy therefore, remain unchanged.

The transfer of your policy has taken place automatically, and there has been no break in cover whatsoever.

If you pay your policy premium via monthly debit order, please note that the bank reference number reflected on your bank statement will change in due course from M-SURE_<Hollard policy number> to M-SURE_PTY, followed by your Centriq policy number. The debit order amount will remain unchanged, and all fees previously disclosed will continue to form part of your premium.

Attached to this letter is a policy schedule reflecting your cover and premium, terms and conditions, as well as a disclosure notice containing the relevant contact details for both M-Sure Financial Services and Centriq Life Insurance Company Limited.

If you have any queries or require any further information, kindly contact M-Sure Financial Services on:

Tel number: 0860 927 726

Fax number: 0860 329 729

E-mail: vapsclientservices@m-sure.co.za

Yours sincerely,

M-Sure (Pty) Ltd

Disclosures

Customer care & claims are administered by M-Sure Financial Services (Pty) Ltd (Company reg. no. 2002/022941/07) (FSP 21799) | Insurer is Centriq Life Insurance Company Limited (Company reg. no. 1943/016409/06) (FSP 7370), a Licensed Life Insurer | All companies are Authorised Financial Services Providers | Terms and Conditions apply.